



Optimize and Enhance Your
Water Purification System with

Preventative Maintenance Service Plans

When you acquire a water purification system, you want your system to provide optimal water quality as well as complete peace of mind. This peace of mind depends on several criteria:

- **Reliability** of your pure water supply – because having the required volume of optimum water quality at all times is critical to the productivity, quality and financial performance of your organization.
- **Assurance** that your water purification system conforms to all necessary regulations for your area of activity, and in the case of an audit, **confidence** that your system will be judged to be compliant with these regulations.
- **Maintenance** of your water purification equipment by a professional service provider, which is particularly important when your laboratory does not have access to in-house expertise for this purpose.
- **Predictable system upkeep expenditures** – especially significant when internal budget procedures do not allow for unplanned system maintenance.

Millipore's professional [Total Pure Water Solution](#) is designed to address these different needs and guarantee your complete satisfaction.

This Total Pure Water Solution program offers you a full range of preventative service plans to ensure the efficient, reliable and compliant operation of your water purification system at all times. Maintenance plans have been tailored to your needs, and service is provided by dedicated and highly-trained service professionals.

Your Total Pure Water Solution for Complete Peace of Mind

Customizable and Comprehensive Service Plans

As a Total Pure Water Solution provider, Millipore is dedicated to helping you gain the greatest efficiency and productivity from your water purification system, and our complete range of support services is proof of this commitment.

When you select a Millipore service plan, you are ensuring a high level of performance for your organization — as well as complete peace of mind for yourself.



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You may choose to include some or all of the following services in your Millipore service plan:

- Post-installation optimization visit
- Preventative visits
- Troubleshooting visits
- Customized user training
- Extended system guarantees
- Verification and/or calibration of monitoring devices
- Storage and distribution loop sanitization
- Pharmacopeia suitability tests
- Validation support (Installation and Operational Qualification: IQ and OQ)
- Maintenance plans carried out in a Quality Management system environment
- Program updates
- Maintenance kits

What Benefits Can a Millipore Service Plan Offer You?

- **Clear and consistent choices with total flexibility**
All around the world, Millipore service plans clearly provide the consistent coverage required by all purified water users, while at the same time remaining flexible enough to offer options to meet individual requirements. Millipore service plans exist for both the regulatory and non-regulatory environments. All standard preventative plans include electronic, mechanical and hydraulic check-ups with comprehensive service reports.
- **Guaranteed optimum water quality**
Periodic check-ups are the most reliable and efficient way to ensure optimal water quality over the long term.
- **Special Preferred status**
As a Millipore service plan holder, you benefit from special priority status for any requests you might have between planned upkeep visits. If you desire, you can also benefit from free program updates to guarantee that your equipment will always be operating with the latest optimized configuration.

- **Rapid intervention guarantee**
Most Millipore service plans do not require an additional purchase order when you need urgent assistance. If your concern cannot be addressed by our Support Team over the phone, simply give us your service plan number, and we will schedule an immediate visit from a service engineer.
- **Savings on your investment**
Millipore service plans let you benefit automatically from special pricing conditions.
- **The best use of your time**
By entrusting Millipore's water purification trained experts with the upkeep of your systems, you can focus on other important priorities.
- **Increased system longevity**
Regular check-ups are the best way to increase the lifetime of your water purification system.
- **Assistance with regulatory compliance**
Service plans for regulatory environments include comprehensive documentation for performed actions including SOPs and requalification protocols. Specially trained support engineers use their expertise to ensure and document optimum performance and to assist you in making your water purification system compliant with regulations over the long term.

For More Information, Contact Us Now

Millipore proposes a comprehensive range of service plans from a single annual check-up to a full system cover. Preventative maintenance plans can be easily adapted to your specific work environment (GMP, GLP, Accredited Labs) for compliance with current regulatory requirements.

For more information on Millipore service contracts, you can telephone, e-mail or fax questions to your local Millipore representative for a prompt and informative answer any time, or visit our web site at www.millipore.com/H2O

To Place an Order

or Receive Technical Assistance contact Millipore Worldwide
On the internet go to: www.millipore.com
or e-mail: tech_service@millipore.com

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Photographs: Bernard Minier and Henry Thurel - BHL
Productions. Design: Sysaxe.