

Provantage® Services

Cogent® M and M1 TFF qualification protocol and services

Ensuring optimum TFF performance and reliability

Your Cogent® system is a critical component of your TFF steps. Our Provantage® services help ensure consistent, reliable, and efficient TFF performance run after run. The mission of our Provantage® team is to provide you with the highest levels of support to help you achieve the operational results you need.

Comprehensive range of value-added services

All of our Provantage® services include a team of experienced engineers who are personally committed to ensuring your processing success and will partner with you to overcome any challenge.

Site acceptance test, installation and operational qualification, protocols, and on-site execution

This service includes one on site visit by a qualified field service engineer to perform Site Acceptance Testing, Installation and Operational Qualification Protocols. The protocols have been designed according to cGMP guidelines. This provides you with results that satisfy your regulatory requirements. Customers may also elect to execute the qualification independently utilizing our published protocol.



Preventive Maintenance Support

Using preventive maintenance protocols designed according to cGMP guidelines, qualified field service engineer will replace worn components and verify your Cogent® M and M1 TFF system to ensure trouble-free operation.

Benefits

- Reliable and consistent system performance
- Meets regulatory requirements
- Our broad range of experience enables us to adapt to any challenge with qualification or maintenance

Ordering Information

Description	Catalogue No.
Cogent® M1 TFF System SAT Protocol (Documentation only)	DOCSATCM
Cogent® M1 TFF system SAT and IQ/OQ Protocol (Documentation only)	DOCCIOQCM
Cogent® M and M1 TFF system SAT Protocol & Execution (Includes labor and travel expenses)	SSVSATCGM
Cogent® M and M1 TFF system SAT and IQ/OQ Protocol & Execution (Includes labor and travel expenses)	SSVIOQCGM
Cogent® M TFF system Preventive Maintenance Services (Includes labor and travel expenses)	CSVOPMCGM
Cogent® M TFF system Annual Preventive Maintenance Spare Parts Kit	CMP0422
Cogent® M1 TFF system On-site Preventive Maintenance Services (includes labor and travel expenses)	CSVOPMCM1
Cogent® M1 TFF system Annual Preventive Maintenance Spare Parts Kit	CMP1422

References

1. FDA Guidance for Industry Process Validation: General Principles and Practices
- January 2011
2. Annex 15 to the EU Guide to Good Manufacturing Practice Qualification and Validation
- July 2001

Corrective Maintenance Support

For quick resolution of any performance issues that may arise, we offer expertise to ensure that your Cogent® M and M1 systems are up and running at optimum performance with minimum delay.

Spare Components

It is recommended that a customer stock spare parts on site. Contact your local field service representative for a list of recommended spare parts.

Custom Service Agreements

We offer a range of qualification and preventative maintenance services to meet your unique manufacturing requirements resulting in peace of mind and maximum operational flexibility.

To place an order or receive technical assistance

In the U.S. and Canada, call toll-free 1-800-645-5476

For other countries across Europe and the world, please visit: www.emdmillipore.com/offices

For Technical Service, please visit: www.emdmillipore.com/techservice



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